



ABOGADOS

POLÍTICA DE CALIDAD Y MEDIOAMBIENTE

En Almería, a 2 de enero de 2014

GERENTE

It is our target to work under a system of QUALITY and ENVIRONMENTAL documented and verified regularly, at levels that make the UNE-EN-ISO 9001: 2008 and UNE-EN-ISO 14001: 2004 as a way of ensuring that all applicable requirements are met the office and improving the environment.

Liabilities

- We pledge to meet both the requirements of our clients as legal and regulatory requirements and other requirements to which the organization subscribes related to its environmental aspects.*
- We are committed to continually improve the effectiveness of the Quality Management System and Environment focused on achieving the most efficient way the objectives of the office to meet with clients and respect the environment by preventing pollution.*
- We promise to provide the highest quality of our services in a standardized, defined for total customer satisfaction as a guarantee of continuity, growth and development.*
- Provide material and human resources necessary to achieve the objectives, with the conviction that the cost that this implies is simply the most profitable investment that can aspire company.*

Strategies

- Use the Quality Management as a tool for continuous improvement, to eliminate the costs of not affecting quality one hand in customer dissatisfaction and partly in the loss of competitiveness of our company.*
- We will use quality management as a tool for continuous improvement to optimize the internal management of our company to satisfy the needs and expectations of our customers.*
- Will broadcast the culture of quality and environment for all staff, making them aware on the importance of its role in environmental sustainability and contributing to the desired image with customers and other stakeholders.*
- Make QUALITY in our company a difference of concept regarding competition.*
- We will develop the involvement and awareness of company personnel and our suppliers and partners in the protection and respect for the environment.*
- Manage the office so that the negative environmental impacts and use of natural resources, especially electricity, water, paper and waste management are reduced.*